

Match the questions with the correct replies.

Questions

- 1. Is breakfast included in the price? _____
- Can I book a room with a view? _____
- 3. How do you accommodate a late check-in?
- Can I get assistance with my bags? _____
- 5. Is there a concierge service? _____
- Can I get extra towels and pillows? _____
- Is room service available 24/7? _____
- 8. Can you recommend a restaurant nearby? ____
- 9. Can you store my baggage after check-out?
- 10. Can you arrange transportation to the airport?

Replies

A. Yes, we have one available who can help with your needs.

B. Absolutely, just let us know your preference when booking.

C. Yes, it's complimentary and served every morning.

D. A staff member will stay late in the lobby; please inform us of your arrival time.

E. Yes, we will assist you with your luggage.

F. Of course, you can request extra towels and pillows from housekeeping.

G. Yes, we provide it round the clock for all guests.

H. Certainly, we will keep an eye on it for you until you're ready to leave.

I. Yes, we have a shuttle service available.

J. Absolutely, there is a seafood place around the corner.

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Answers

- 1. C
- 2. B
- 3. D
- 4. E
- 5. A
- 6. F
- 7. G
- 8. J
- 9. H
- 10. I

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